Day 1

Microaggression



Race Equality
#ListenActChange
#ItsNotMicro



Day 1

Do you ever hear someone say something inappropriate in the workplace, that would be considered a microaggression but wait for someone else to speak up?

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Today's eye-opener 30 secs

•	If you witnessed someone describing a black woman as angry when she only spoke passionately about a subject matter, would you typically:
	Ignore it because you did not know it was a microaggression.
	Ignore it because you do not want to get involved.
	Wait for someone else to speak up.
	At an appropriate time, speak to someone else who can look to question it.
	Question it in the moment.
	Question it privately, after it has happened.
	Question it in the moment but also speak to the colleague affected privately when it is appropriate.
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For me microaggressions are like death by 1,000 cuts. It's the accumulation of those instances across weeks, months and years.

Mark Lomas, Head of Culture, Lloyd's.

Race Equality
#ItsEveryonesBusiness
#ItsNotMicro



These everyday occurrences may on the surface appear quite harmless, trivial, or be described as "small slights," but research indicates they have a powerful impact upon the psychological well-being of marginalized groups and affect their standard of living by creating inequities in health care, education, and employment.

Derald Wing Sue Ph.D. Professor of Psychology and Education, Columbia University.

In a recent poll, **83%** of respondents said they experience microaggressions in the workplace. Yet, only **16%** said microaggressions are regularly or quite often called out by colleagues.

69% said it is because they don't know what to say and 59% said people don't know how to.

It's up to allies to become active and not those impacted by the microaggression. This can be done in a non-confrontational way by simply asking, "What did you mean by that?" Or "Can I check what you mean by that?" or using another non-confrontational question phrase that you are more comfortable with.

This is to give the person the opportunity to reflect, or at times correct, clumsy, inappropriate or even harmful language. It also enables everyone to be aware of what microaggressions are. This will create a culture that will enable meaningful change.

See #ItsNotMicro https://www.raceequalitymatters.com/its-not-micro/



Video - 3 Mins

Why do microaggressions feel like a thousand little cuts?

Watch this video to find out: All The Little Things (3:28)

'All The Little Things' Written and directed by Meena Ayittey and Executively Produced by Davina Rajoopillai (BADLANDS - Production Company)

Action - 2 Mins



At work it is crucial that when we see or hear a microaggression, we do not remain bystanders but become active allies.

- Encourage your organisation to sign up to REM's #ItsNotMicro, which aims to normalise the calling out of microaggressions.
- Take time to learn more about microaggressions. See some helpful resources below.
- Think about the impact of any biases you may have and the language you may use.
- Call out/deal with microaggressions some tips: (American Psychological Association):
 - a. Plan ahead think about ways you could intervene.
 - b. Tailor your approach to the situation.
 - c. Speak for yourself, reflect your own perspective and feelings.
 - d. Target the behaviour, not the person avoid calling a perpetrator racist or attacking their character.
 - e. Consider circling back it may be more effective or safer to say something behind closed doors.
 - f. Seek outside support.
- Ask the person who experienced the microaggression if they're OK.
- Try using micro-affirmations inclusive and kind actions. e.g., ask colleagues how they are doing, nodding, and smiling, making eye contact, asking others for their opinion, and giving credit to other people's ideas. See additional resources for more.

Here is one action you can take as a senior leader:



<u>Lead by example.</u> Actively show that it is okay to challenge microaggressions by implementing the #It'sNotMicro solution in your organisation/department.

Action/s I will take:

Action/s I will take:	To be achieved by



If you are interested and would like to find out more.

Additional Resources:

Standing up to microaggressions and being a good ally

Recognising and responding to microaggressions in the workplace

Effects of microaggressions

Microaggressions -Calling them out in the workplace

What are Microaffirmations? The power of tiny acts of inclusion

An antidote to Microaggressions - Microaffirmations

Additional Video Resources:

How Microaggressions are like mosquito bites (2:07)

What kind of Asian are you? (2:19)

Ethnic Stereotyping (3:24)

Just Ignore It - Anti-Racism Film (5:38)

Donate to help us create more solutions

Race Equality Matters provides solutions, resources and events for free, so:

- 1. Everyone can access them, regardless of budget.
- 2. The real barriers to race equality in the workplace are addressed.
- 3. The change we all want to see and feel, is accelerated.



(Donate via this QR Code)

91% say what we are doing will make an impact.

If you or your organisation can help, your donation will mean the world and help end racial inequality. Thank you

A special thank you to some of our key partners and collaborators













































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#ListenActChange 5-Day Challenge