

# Hearing Champions



NHS audiology trained volunteers  
providing community based hearing  
aid maintenance

Diocese of Guildford project  
**Hear Here!**  
in partnership with NHS

## **Hearing Aid Aftercare in the Community**

It takes time to adapt to using hearing aids – getting used to new sounds as well as managing the hearing aids themselves. Our Hearing Champions help people to make the most of their hearing aids.

Taking care of your hearing aid means it will work better, last longer, and maybe save you un-necessary trips to your audiologist. If you don't keep your hearing aid maintained, you won't be able to hear as clearly.

However, we understand that not everyone is able to perform the basic maintenance tasks. The provision of Hearing Champions is our response to that need in our local communities.

### **Who are Hearing Champions?**

Hearing Champions are volunteers who have been trained by NHS audiology staff in the basics of hearing aid maintenance. In addition, volunteers from the parish churches have also been trained on safeguarding matters and have had the appropriate police-checks.

## **What support do Hearing Champions offer?**

Our Hearing Champion volunteers can provide support with the following:

- Checking the hearing is working properly
- Re-tubing, ear mould cleaning and battery replacement
- Checking the fitting of the hearing aid in the ear
- Advice on maintenance and cleaning of hearing aids
- Advice and support on making the most of the hearing aids
- Information and signposting to other services and useful equipment

## **What does the service look like?**

All our services are delivered in partnership with and with the support of local hospital audiology departments.

Hearing Champions provide a range of services depending on the resources available within their area.

A drop-in Hearing Aid Clinic maybe held either at the parish church or at a local community space such as a day centre.

Hearing Champions may also provide their services to communities in sheltered housing, nursing and residential homes.

Some Hearing Champions can provide a home visit service.

## Cost

The service is free and available to anyone with a “behind the ear” NHS hearing aid. Training and the provision of sundry supplies is funded by the local NHS audiology departments in partnership with the Diocese of Guildford.

## Get in touch

Could you or someone you know benefit from the services of a Hearing Champion?

Would you like to be involved in the Hearing Champions project?

For more details about the service or for a current calendar of clinics contact:

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